



Why Choose Hospice of Rockingham County?

1. 100% of physicians responding to survey would recommend Hospice of Rockingham County to their terminally ill patients and 100% of physicians responding to survey feel Hospice of Rockingham County is valuable in maintaining their patients at home (or in a home-like environment).
2. Expedient response time for on-call services. Those calling after hours/weekends/holidays receive a call back from HRC on-call nurse *within 10 minutes* of call. If a home visit is needed, HRC on-call staff normally arrive *within an hour* (all nurse case managers and on-call staff live within the service area, facilitating fast response times). Rapid response and strong support typically lead to fewer hospitalizations.
3. Service area includes all of Rockingham County, including Eden, Madison, Mayodan, Reidsville, Ruffin, Stoneville, Wentworth as well as areas surrounding Rockingham County: Browns Summit, Danbury, Oak Ridge, Pelham, Pine Hall, Providence, Sandy Ridge, Stokesdale, Summerfield, Walnut Cove, Yanceyville.
4. Hospice of Rockingham County is contracted with local SNFs and hospitals—therefore if a patient is admitted to a hospital or skilled facility, HRC does not have to discharge (as non-contracted hospices are required to do, per Medicare regulations), thus offering continuity of care.
5. Hospice of Rockingham County operates an eight-bed inpatient & residential facility, centrally located in the county. The facility is patient-centered and family-friendly and is a comfortable alternative when patients can no longer remain at home. There are no set visiting hours and children and (vaccinated) pets are welcome. The facility is also available for respite care for up to five days of inpatient care.
6. Patients are typically admitted *within 24 hours of referral*, (unless otherwise requested by the patient/family/MD). Admissions can be done nights, weekends, and holidays.
7. Hospice of Rockingham County contracts with a local pharmacy and local DME company to ensure *timely delivery* of equipment and medications (both are on call for HRC's patient needs nights & weekends).
8. Hospice of Rockingham County holds membership with state and national organizations to stay informed of regulatory requirements (and their many changes) as well as best practices.
9. Hospice of Rockingham County is a non-profit agency, and as such, has *never* turned away a patient needing end-of-life care but lacking insurance coverage or financial means to pay for care.
10. Hospice of Rockingham County *chooses* to be accredited by ACHC, as an *added quality assurance measure* and most recently, in 2018, was again recommended to Medicare for deemed status.
11. Hospice of Rockingham County has a proven track record - serving patients and their families in Rockingham County and the surrounding area since 1987.